Bolton Council

Trauma Informed Communities

VCSE Sector

A Brilliant Thing CIC



Design Thinking

Framework & Toolkit

Network

Living Audit

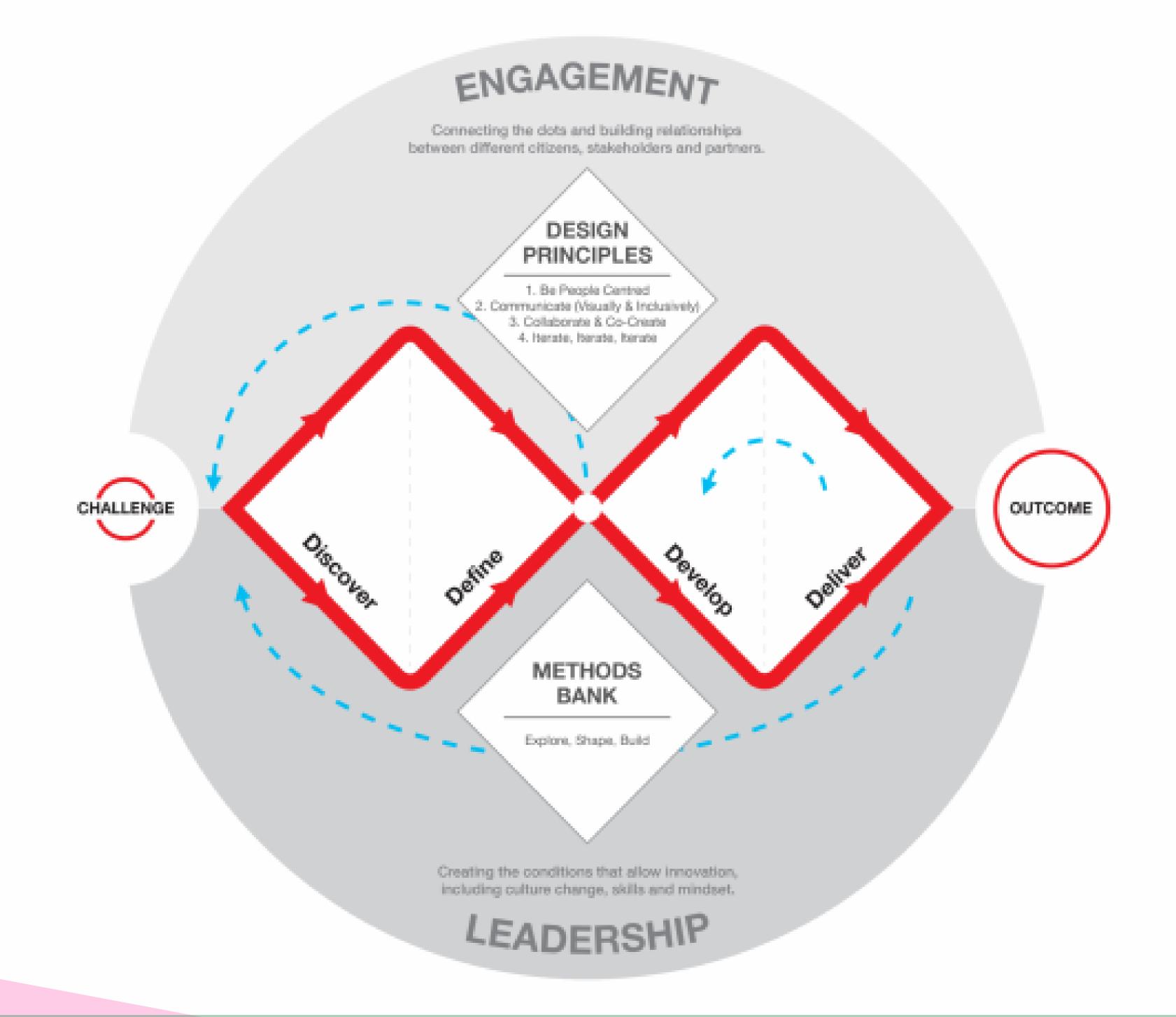
Trauma Informed VCSE

Communities

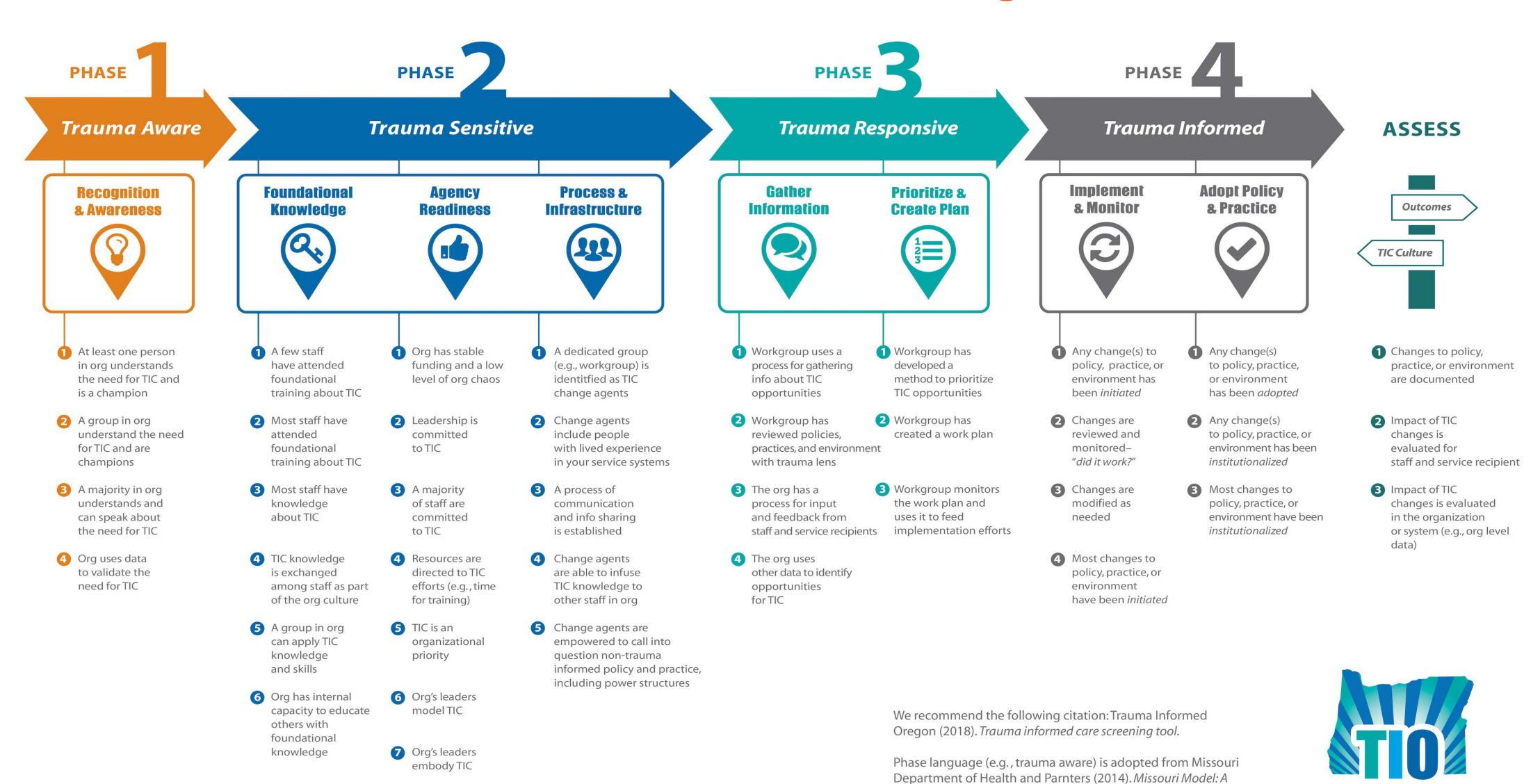
Residents

Design Thinking approach





Trauma Informed Care Screening Tool



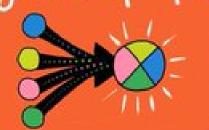
Trauma informed care screening tool from Trauma Informed Oregon, 2018.

developmental framework for trauma-informed.

Promoting Prevention.

Committed to Wellness.

Cultural humility, social
justice, inequality, &
culturally-responsive
aspects being as
integrated & fore fronted



Staff & key Shapers drivers leaving; orienting & inducting new people to the values



To get people to own & understand how their roles fit in & why their contribution is invaluable (eg-non-clinical staff, leadership etc)



WHAT

To get the VALVES &
PRINCIPLES to be as
applied & infused into
Staff well being &
Interactions



Acknowledging, naming & recognising the prevalence & impact of trauma adjustity. & toxic stress on individuals, teams, & the organisation



Training complexities e.g. More than just training/high-quality/train the trainer



SOME TRAUMA-INFORMED & TRAUMA-RESPONSIVE IMPLEMENTATION BARRIERS & SOME INGREDIENTS FOR SUCCESSFUL IMPLEMENTATION



CHECK TEMPERATURE





ENSURE SUSTAINABILITY 3

Being able to recognise connect with, & reflect on Practices, policies, & Processes which can be re-traumatising & traumainducing



When working

denvironments

within restrictive.

oppressive buildings

Having to Work Within the restrictions & limitations of short-term funding & contracts



Positions of power & hierarchical structures (000) 4 practices

Not having a clear, reciprocal, usual, sensitive & regular communication strategy



Lack of availability or access to services refer to, 4/or follow-up services



DR KAREN TREISMAN WWW. SAFEHANDSTHINKINGMINDS. CO.UKG

Having to work with other agencies, systems. & partners who are less trauma-informed

Planning & Implementing across a large & geographically diverse organisation



DIMAGISTIC COUK

TRAUMA -	AWARE	SENSITIVE	RESPONSIVE	INFORMED
Policies and governance				
Leadership and management				
Team engagement, training and support	Signposts staff and volunteers to training available	Supports staff and volunteers to identify training needs and signposts to relevant training	Identifies training needs across organisation and organises learning programme for all staff and volunteers	Annual learning programme, coproduced with people with lived experience, delivered to all staff with regular opportunities for review and assess impact.
Partnerships, referral routes and connections				
Working environment				
Evaluation and impact			Example cocreate commis	ed with

Populated during codesign focus groups and during community conversations

VCSE can selfscore, or be guided by a practitioner

Stories of best practice shared at codesign focus groups

Provides understanding of journey and approach

TRAUMA -	AWARE	SENSITIVE	RESPONSIVE	INFORMED
Policies and governance	1	2	3	4
Leadership and management	1	2	3	4
Team engagement, training and support	1	2	3	4
Partnerships, referral routes and connections	1	2	3	4
Working environment	1	2	3	4
Evaluation and impact	1	2	3	4

Total score: xx

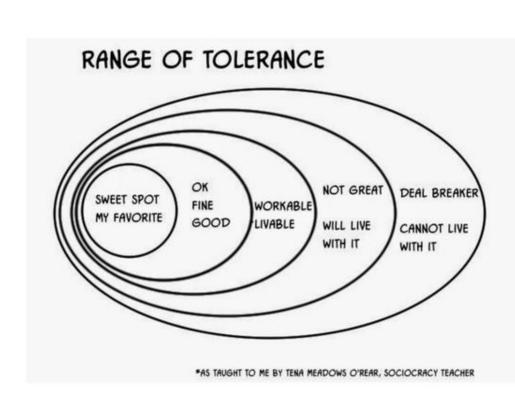
Collective score
(100 VCSE
organisations)
provides baseline
for sector

Living Audit

Network Development Design-thinking

Artful participation

15 my behaviour in this moment the most valuable contribution to the effectivenes of this Collaboration ?



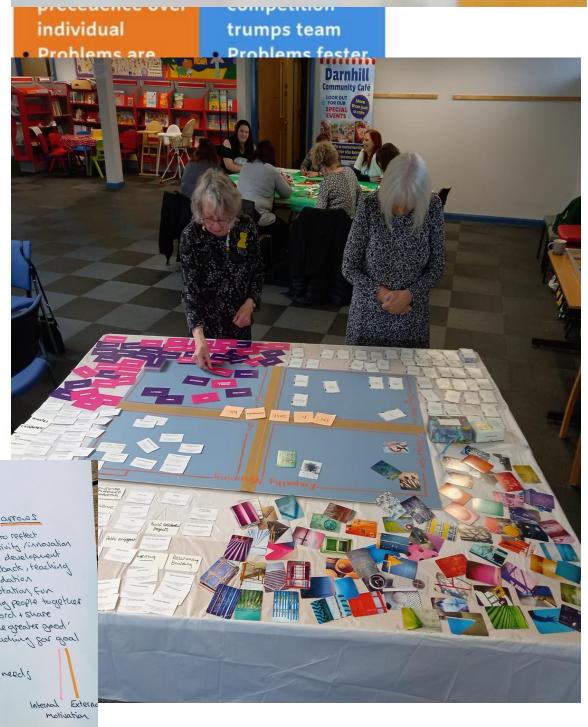










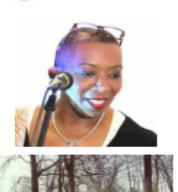






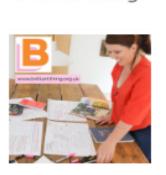
CONSULTANCY













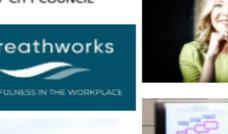




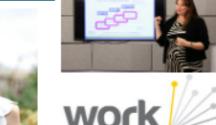














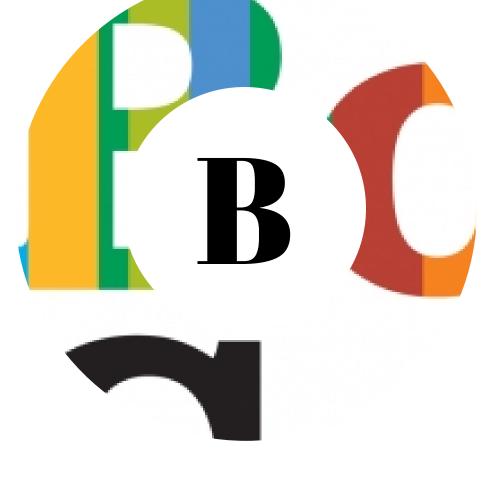
















Asset insight and intelligence

Bolton communities
/place based approach

Coproduction with communities

Develop, review and Implement

- Discover and understand the trauma informed journey
- Case studies and best practice inspiration
- Workshop
 approach, learning
 by doing

- Define parameters, strengths, assets and characteristics of Boltons VCSE sector
- Identify barriers and enablers
- Identify places and spaces that support trauma informed learning and development

- Explore systemwide opportunities
 to collaborate and
 coproduce
- Cocreate
 Statement of
 Intent, decision
 making processes,
 inclusive
 messaging
- Kolbs model to capture learning share 'out loud'

- Develop test,
 review and refine
 approaches to
 create a
 saleable implement
 ation plan for
 individual VCSE
 organisations
- Create a toolkit of place and community specific guidance and support

Boltons VCSE landscape

Bolton's VCSE Sector (State of the Sector 2021) **Statistics** 1672 VCSE groups in Bolton and 71% are micro or small. 11% identify as social enterprises, and there are 58,259 volunteers.

Main Clients/Users/Beneficiaries of VCSE Organisations in Bolton

36% indicated that they worked with 'everybody'.

30% supported women specifically.

29% supported older people.

24% supported children and young adults.

Approaches must be

- useful for organisations with a range of annual incomes from £1000 (micro 1440 orgs in Bolton) to £2,000,000 (Large 45 orgs in Bolton)
- coproduced and reviewed with voluntary, staff and governance roles within charity, social enterprise, faith based and community groups.
- offer trauma informed approaches to support a wide variety of beneficiaries, ages and demographics.

VCSE Response to trauma

Trauma Types (sudden and cumulative)

- Bullying
- Community Violence
- Complex Trauma
- Disasters
- Early Childhood Trauma
- Intimate Partner Violence
- Medical Trauma
- Physical Abuse

Social Determinants of trauma

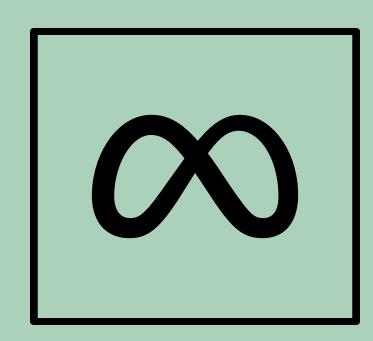
- Economic Stability
- Education
- Social and Community Context
- Health and Healthcare
- Neighborhood and Built Environment



Framework and Toolkit

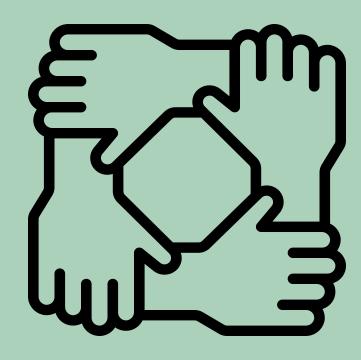
Simple 'funnel tool' will be produced to help organisations identify their own journey and access the support they need

Suggested elements



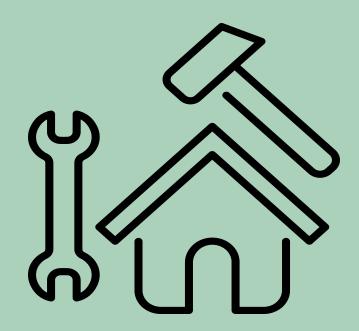
I Page Canvas

Mobius Loop version suggested



Guidance

Based on Living Audit catagories



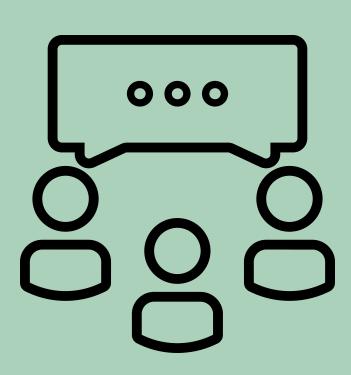
Templates

Policy templates Living Audit Tool



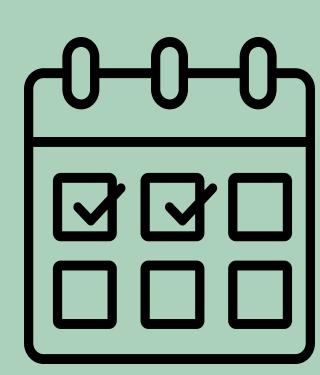
Visualisation of journey

Could be created as a card or game format
Visual campaign



Multiple formats

Online
Paper-based
Easy-read
Audio and
Video Recordings

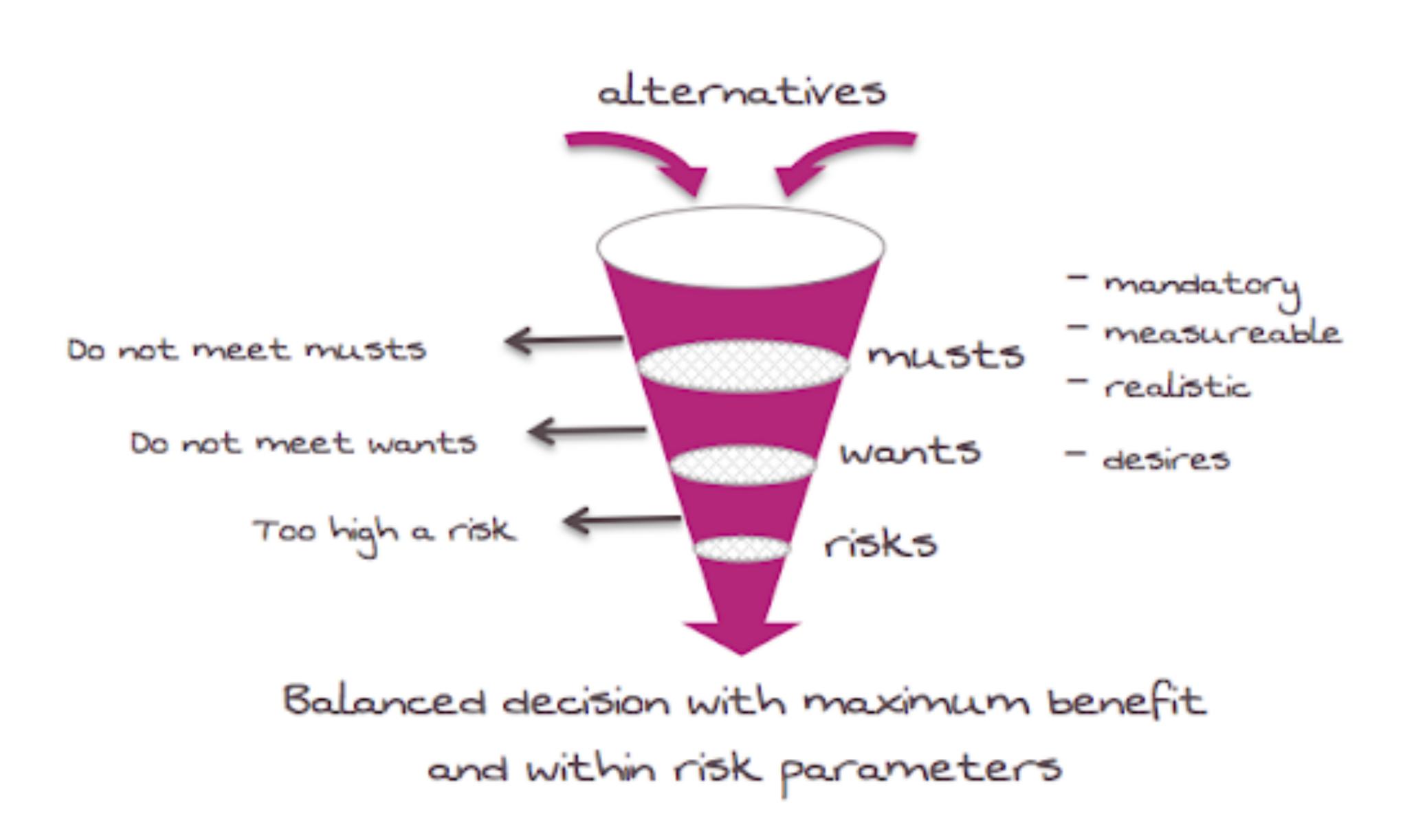


Learning programme

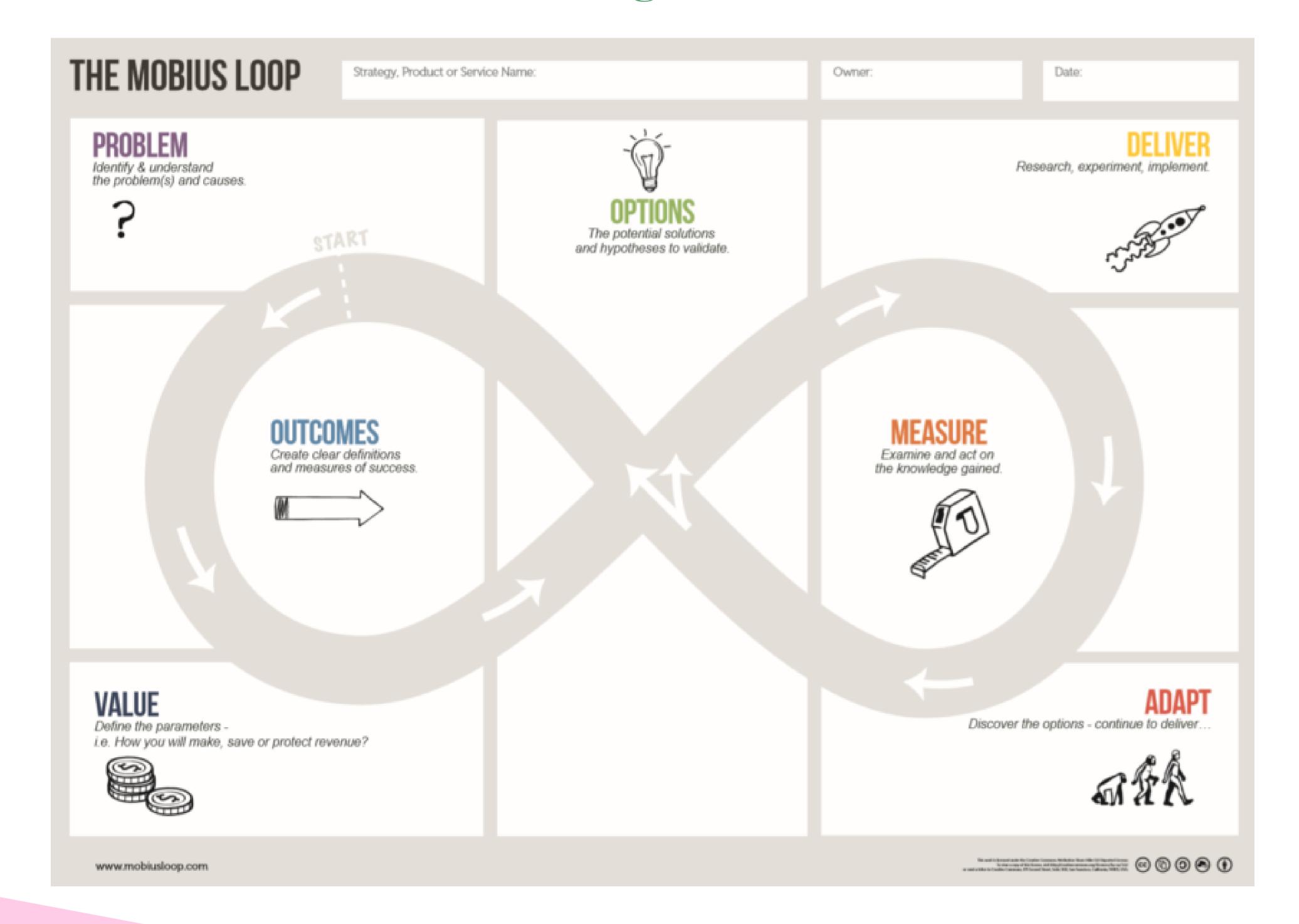
Training
Sharing Best
Practice
Group problem
solving

Decision making funnel

Helping groups identify musts, ambitions and risk factors so they can assess which of the different elements of the toolkit are useful to create personalised journeys.



Framework and Toolkit - 1 Page Canvas



Our Team

Bringing together community development, therapeutic approaches, coaching, strategy design and culture development specialists.

Kerry Tottingham

Project Lead, coach and co-facilitator Founder and Director of A Brilliant Thing CIC

Lynn Bertram

Associate - Trauma Informed Reflective Practice specialist Senior Accredited Counsellor BACP and qualified supervisor

Daisy De Silva

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Lory Povah

Associate - Community Conversations lead, coach and co-facilitator

David Nixon

Associate Trauma and ACES Advisor Occupational Therapist

Claire Haigh

Associate - Coproduction and Community Conversations Advisor Director of Collaborate Out Loud

Questions Welcome



www.brilliantthing.co.uk