

## Step towards a new normal

Case Study: February 2021

An example of volunteer opportunities found through Bolton CVS bringing sense of common purpose amongst volunteers, alongside vital support for Bolton's Covid 19 vaccination rollout.

Read on for a testimonial from volunteer, Sue Higson:

"I'm Sue Higson; I'm born and bred in Bolton.



Up to the end of 2020 I'd spent my whole career working for one of the UK's biggest banks; starting in the local branch in Bolton, & spending many years working in Human Resources, leading teams based across the UK.

In December I had the chance to take redundancy, which I accepted; my plan being to do something completely different.

Coronavirus has changed so much for the way we live our lives over the last 12 months; & while I do still have a plan, right now, the opportunity to support the NHS & the amazing doctors, nurses and support teams in the vaccine rollout is my priority.

Through Bolton CVS, I have been given that opportunity to join a fantastic group of volunteers to support patients at vaccine sites. We come from all walks of life; we're of different ages, experiences, & ethnicity, but what brings us all together is a shared sense of purpose to support the NHS and the Bolton community get back to a new normal.

Words don't do justice to how brilliant it is to be part of; there is a real camaraderie & I love being able to help in my own small way."