



A sense of satisfaction

Case Study: Ann Ferguson

June 2021



I have been volunteering with Bolton CVS since February 2021, as a Volunteer Site Steward at the vaccine clinics.

I am 63 years old, retired consultant paediatrician, I was keen to support the vaccine clinics in Bolton.

Bolton CVS was recommended by a friend and it was a simple process to become an Urgent Response Volunteer.

Arranging shifts with Samim Vali, Engagement Worker at Bolton CVS to fit around my other caring responsibilities and volunteering roles has been straight forward. I have been volunteering at various venues from Avondale Health Centre, Lever Chambers, pop up sessions to the vaccine bus.

My role involved welcoming and screening people arriving for vaccine, completing the vaccine form details if needed at walk in clinics, signposting people. I have enjoyed chatting to patients and try to put them at ease.

I have really enjoyed working as part of the volunteering vaccination team in Bolton. I feel valued in my volunteering role and have met some interesting, motivated, kind fellow volunteers.