



Job Advertisement

Do you have an empathic personality and want to work in a challenging but rewarding field? If you have a passion for working within the domestic abuse sector, Fortalice has an exciting opportunity to recruit a Family Support Worker to be based in our Refuge, supporting women and families to rebuild their lives.

Family Support Worker (with a Domestic Abuse specialism)

Full time, permanent post (35 hours)

£10.52 per hour

Background Information

Fortalice was established in 1977 to provide emergency accommodation and support for women and children experiencing domestic abuse within their own homes.

The organisation has expanded over the past years and now provides a wide range of services for women, families, children and young people within both the Refuge and the Outreach Support Centre. The ethos of Fortalice in relation to support is to focus on self-help, promoting self-esteem, confidence and independence to enable women to break free from abusive relationships and reduce the chance of re-victimisation thus moving on to a self-sustaining, independent life.

Purpose of the role:

The post is based at Lewis House, a purpose built Refuge comprising of 22 self-contained flats, Outstanding OFSTED registered Children's Services, offices, a meeting room and a communal area in which group activities can be facilitated. This facility is staffed on a 24 hour basis by Family Support Workers.

There are a number of workers whose prime responsibility is to ensure service users have a smooth transition into the Refuge, are afforded the required level of support and practical help during their stay and are re-settled back into the community independently or into alternative supported accommodation as appropriate.

Key skills:

- A genuine passion for working with vulnerable people
- An ability to understand the impact of trauma and the complexities around domestic abuse
- An ability to build and develop supportive relationships with abused women and their children whilst maintaining professional boundaries



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- An ability to conduct in-depth assessments and safety planning with women, children and young people
- An understanding of child protection, Early Help, adults at risk and a commitment to follow procedure

How to apply and other information

- **Women only applicants can apply for the post as this is an occupational requirement in accordance with paragraph 1, schedule 9 of the Equality Act under section 7.2e of the Equality Act 2010**
- The posts will be subject to an enhanced DBS check due to the nature of the work undertaken by the organisation
- To apply for a post, please request an application pack by email jobs@fortalice.co.uk. The closing date for applications to be returned is midnight on Wednesday 6th July 2022.
- Please note that any completed applications received after this date will not be considered.
- Successful applicants will be invited to an interview via email. Please note that if we receive a high volume of applications, we may be unable to contact applicants who are not shortlisted for an interview.