



Minutes Taken by: Samim Vali

Attendees:

Cathy Gale* -Wave adventure, Ruxmani Patel- Mandhata Community Centre, Sue Desai- Multi cultural with Asian Elders, Jenifer Roger*, Brian Thompson-DWP/Job centre plus, Steve Sherry-Bolton LGBT, Graham Heywood-BAAS, Emmaci Allen Taylor-Guide Dog, Mellissa Taylor-Bolton Carers support/CCG, Sandra Clarkson-BAND, Marie Oxtoby- Bolton Neuro Voices, Sheila Tracey-individual, Jean Haslam-St Georges Centre, Katrina Fletcher- The Octagon Theatre, Suzanne Brooks, Ambition for Ageing Equalities, Rashida Jacob-MHIST, Nicholas Russell-Halliwell Organic Growers, Alison Pollitt-DWP Disability Employment Adviser, Richard Slater-Bolton Wanderers Community Trust, Shabina Rahman-Asian Elders Resource Centre, Deb Robinson-Health watch, Sylvia Robinson- Sensory Advocates NW, Tracy Davies-Bolton Deaf Society, Philip Bridge-Sensory Advocates NW, Alison Parker-Lip speaker from B.D.S, Njal Culette *-BSL interpreter, Rebecca Pickup*- BSL interpreter, Lauren McKechnie, Bolton Community and Voluntary Services, Jen Brown- Bolton Clinical Commissioning Group, Samim Vali- Bolton Community and Voluntary Services, Michelle Delrosso- Bolton Community and Voluntary Services

Apologies: Nireexa Solanki-BAND, Olwyn -Golden Oldies, Graham Wood-Wave Adventure

Agenda Point 1 – Action from last meeting

Michelle introduced herself and welcomed and thanked everyone for attending the meeting.

Previous minutes were agreed as an accurate record.

Michelle mentioned the importance of registering online for forums and completing demographic and monitoring forms at the end of the forum. If anyone has difficulties with online registration you can ring Bolton CVS and book over the phone (01204 546062), alternatively you can email Michelle on michelle@boltoncvs.org.uk

- Samim: print some copies of minutes & presentations for those who don't have access to computer.
- Michelle: Send last minutes to Alison Pollitt
- Register attendees on website for events on their behalf if they have any difficulties and make sure apologies were noted.

Agenda Point 2 – “You said we did” update on Action from group feedback

Jen Brown gave a brief update on Dermatology on behalf of Nicola Onley.

- Pre consultation review of Dermatology has been completed and resources have been collected. Wigan Clinical Commissioning Group in process of creating report.
- Flu Vaccine: Phase 1: Targeted engagement already taken place to encourage people to take the Flu Vaccine if they fall within one of the high risk criteria.
Phase 2: Currently high footfall at A&E and aim to reduce it, encourage community to use self-care, Pharmacy, GP, out of hrs services for minor ailment and keep A&E for those who need it.
Educating people by engagement, displaying posters on Bus, Press Coverage.
Leaflets will also be available in Urdu and Gujarati.
- CAMHS relaunch: Event was attended by 130 people.
Received positive feedback from Young People and stake holders. Healthy Minds Youth Project are developing an anti-stigma MH site funded by CCG that will have dedicated page on help/sign post options.
- Jen conducted round the table activity to collect information about what people want from the forum, this information will be used to plan future E-tag meetings.

Actions:

Bolton Clinical Commissioning Group (CCG) will circulate report when its ready.

Jen -Bolton CCG: to consider how this information can be shared amongst the deaf community.

Jen to bring leaflets to next forum meeting for dissemination

Jen/Michelle: Will use the information to plan future ETAG meetings.

Agenda Point 3 – Overcoming Barriers to health and wellbeing.

Tracey Davies: Development Officer and Deputy manager, Bolton Deaf Society.

Tracey provided an update on the new befriending service for the profoundly deaf and hard of hearing. Referral pathways for the befriending service include doctors, health and social care providers, self-referral and family members.

Bolton Deaf society are looking for volunteers who can sign, volunteers must be able to sign to level three to ensure a good standard of communication can be delivered between the befriender and the befriended.

Bolton Deaf Society have held recruitment mornings for volunteers, advertised on social media, Radio and through leaflets.

If anyone knows of any services that can help promote the service or recruit anymore volunteers please get in touch with: tracy@boltondeafsociety.co.uk

Philip presented on Bolton Deaf Social Club which has been running for over 25 years and have 134 members who attend Bolton Deaf Social Club, Darby Joan Club, Sign inn Café and Sign choir.

Activities support members to feel less isolated, improve mental health and wellbeing. People accessing the deaf centre are encouraged to bring along family members to learn sign language to improve communications within families to reduce isolation, break down barriers, promote and enhance the learning of new skills and increase flexibility and access for families who need support.

Bolton Deaf Society's sign choir will be performing at Bolton Festival at Victoria Hall on 30th march from 12:45 till 17.00 pm. Tickets are available from Bolton Music trust and Online.

Sylvia gave a presentation on Sensory advocates North West: they offer specialist sensory advocacy to a wide range of clients including Deaf, Deaf-Blind and Blind people through independent and peer advocacy. Sensory advocates will offer support to anyone in need of advocacy services but priority goes to those with sensory needs. They help people with Benefit applications, Debt processes, Bills, Housing issues and Tribunal representations.

Actions:

- Michelle/Samim: Add presentations from forum onto website.

For further information, contact info@sensory-advocates-nw.org.uk

Agenda Point 4 – Giving back in Bolton

Lauren gave a presentation on the 'Giving back in Bolton' programme: Bolton CVS together with the Be Safe Bolton Strategic partnership are recruiting a professional lead for the giving back in Bolton Project.

The project lead will

- Work with community groups and organisations who recruit volunteers with an offending history
- Map good practice
- Develop tools and resources to support the recruitment of volunteers with an offending history
- Ensure opportunities are meaningful

The post is now live and partners are encouraged to promote this opportunity across their networks and contact Lauren directly if they feel they could contribute to this work going forward: Lauren@boltoncvs.org.uk

For more information click [here](#)

Actions:

Agenda Point 5 – Any other business

- Jen from Bolton CCG encouraged people to uptake the Flu Vaccine if they fall within one of the high risk criteria.
- Hate crime survey: Michelle encouraged organisations/groups to take part in Hate Crime [Survey](#) on Bolton CVS website and to attend one of workshops on 21st February [10-12](#) or [6 - 8](#) pm.

Michelle: add future E-tag dates on Website

Next Etag meeting date: 12th March 12:30 -2:30 pm